

Streatham Guitar Payment & Cancellation Policy

Payment

Lessons are paid for in advance in blocks of 5-8 lessons based on Lambeth Council's school half-terms.

You can find the calendar dates for lessons and holidays at <https://www.streathamguitar.com/>.

There are no lessons on bank holidays unless requested.

I will send you an invoice at least 14 days prior to your first lesson of the block.

The total fee must be paid before the first lesson of the block, and lessons will not commence until the block is paid for.

If you know you will not be able to attend any of the lessons in your block, let me know before you pay for it and I can adjust accordingly.

Cancellation

Lessons can not be refunded or rescheduled once paid for.

Teacher absence

If I (the teacher) cancel a lesson, the fee for that lesson will be discounted from the next invoice, or refunded to your account on request.

Please send me confirmation that you have read and understood this policy.